

Quebec Loi 25 Attestation

AlayaCare hereby attest to our compliance with Quebec's Loi 25, also known as *The Privacy Legislation Modernization Act*. Loi 25 was enacted to modernize Quebec's existing privacy law, *An Act Respecting the Protection of Personal Information in the Private Sector* (Quebec PIPEDA), by enhancing individuals' control over their data, and ensuring businesses are held to a higher standard of accountability.

As an organization operating in the private sector within the province of Quebec, we are fully committed to upholding the principles and provisions outlined in Loi 25. We recognize the importance of safeguarding personal information and maintaining the privacy rights of individuals who entrust us with their data.

Our commitment to compliance with Loi 25 includes, but is not limited to:

- 1. Obtaining proper consent from individuals before collecting, using, or disclosing their personal information, except where legally permissible.
- 2. Collecting and using personal information solely for legitimate and specific purposes, as outlined in our publicly available privacy policy.
- 3. Implementing appropriate security measures to protect personal information from unauthorized access, disclosure, and misuse.
- 4. Providing individuals with access to their personal information and offering mechanisms for correcting inaccuracies.
- 5. Assessing the impact of our products and services on the privacy and data of our customers through Privacy Impact Assessments, a copy of which is available per request html
- 6. Implementation of a rigorous privacy breach notification and incident response plan.
- 7. Limiting the retention period of personal information to the extent necessary for fulfilling its intended purposes.
- 8. Ensuring that any third parties with whom we share personal information adhere to adequate privacy and security standards.

A more comprehensive overview of AlayaCare's privacy protection procedures, including all of the forementioned, can be found on our <u>Trust Center</u>. We maintain an open and transparent approach to privacy practices and are readily available to address any inquiries or concerns related to the handling of personal information within our organization.

Contact

Please use the following addresses to contact AlayaCare's Privacy Officer if you have any questions about the information in this notice or to identify a privacy or security concern:

Data Privacy & Security Officer AlayaCare, Inc. 151 Yonge St. Suite 1000, Toronto, ON M5C 2W7 Email: privacy@alayacare.com